

APPENDIX 3 – BENCHMARKING INFORMATION

1. INTRODUCTION

This report provides benchmarking information in relation to support provision, costs and use of our resources.

The benchmarking is undertaken using a comparison to Core Cities, Yorkshire, and Humber, CIPFA Groups and England.

In summary the benchmarking information indicates:

- Sheffield followed the national trend of increased costs across all areas during the Covid pandemic, but often at a sharper rate compared to other local authorities.
- Increases during covid have led to a distorted trajectory for spend. We cannot assume this will reverse naturally, but it should be assumed that it is possible to reverse demand trends following review as informal support and community-based activities become more available.
- Sheffield supports more older people with homecare services than comparators and spends significantly more than others on homecare.
- Sheffield's spend on Extra Care for older people is significantly lower than comparators.
- Sheffield spends more on direct payments for working age people than comparators, across learning disabilities, physical disabilities and mental health. Low spend on supported living and homecare suggests this is related to funding methods rather than service provision. This indicates that framework contracts may not be available, and therefore our ability to control spend through existing contract rates is more limited.
- Spend on supporting people with a learning disability also increased at a higher rate than comparators. Overall spend is comparatively low, due to a low proportion of people in residential care.
- Care home rates for people with a physical disability are high, and our spend increased at disproportionate levels during Covid.
- The number of people we support with a physical disability also increased during Covid. This indicates there is potential for people to return to more independent lives as informal support and universal services become available again.
- The number of people supported for Mental Health is lower than all comparator averages except England. However, mental health support costs for care homes are higher than comparators after increasing significantly during 20/21. As fee rates are similar, this indicates a high proportion of people in residential care for mental ill-health.
- Sheffield's spend on Assistive Technology for older people is the highest among core cities, but our homecare costs are still 29% higher. This may be distorted by the impact of covid on the homecare market.
- For Physical Disabilities, Assistive Technology spend was high, but is now level with the core city average, and only half the core city maximum.

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The recommendations following on from this are:

- Reviews are carried out to determine if increased packages and new community-based packages put in place during the pandemic can now return to pre-pandemic levels.
- The availability and suitability of framework providers for supported living and homecare for working age people needs to be assessed.
- Use of Assistive Technology requires investigation to ensure it is effective and delivering value for money.

2 BENCHMARKING - INCOME AND EXPENDITURE

2.1 TOTAL POPULATION

Table A – Population Overview (Data Source LGA Inform)					
2020/2021 Expenditure	Sheffield	Core Cities Average	CIPFA Group Average	Y&H Average	England Average
Total Resident Population	589,214	586,616	361,745	368,423	372,040
Proportion of population aged 65 and over	16.1%	13.5%	16.4%	19.3	19.9%
Proportion of population aged 18 - 64	63.8%	65.5%	58.7%	59.6%	59.2%

- Sheffield population is broadly same as Core Cities average and higher than CIPFA, Yorkshire and Humber and England averages.
- Sheffield has a higher population of people aged 65+ than Core Cities but lower than Yorkshire and Humber averages and likewise slightly lower working age adults than Core Cities. This may explain variances in provision across cities.

2.2 TOTAL EXPENDITURE

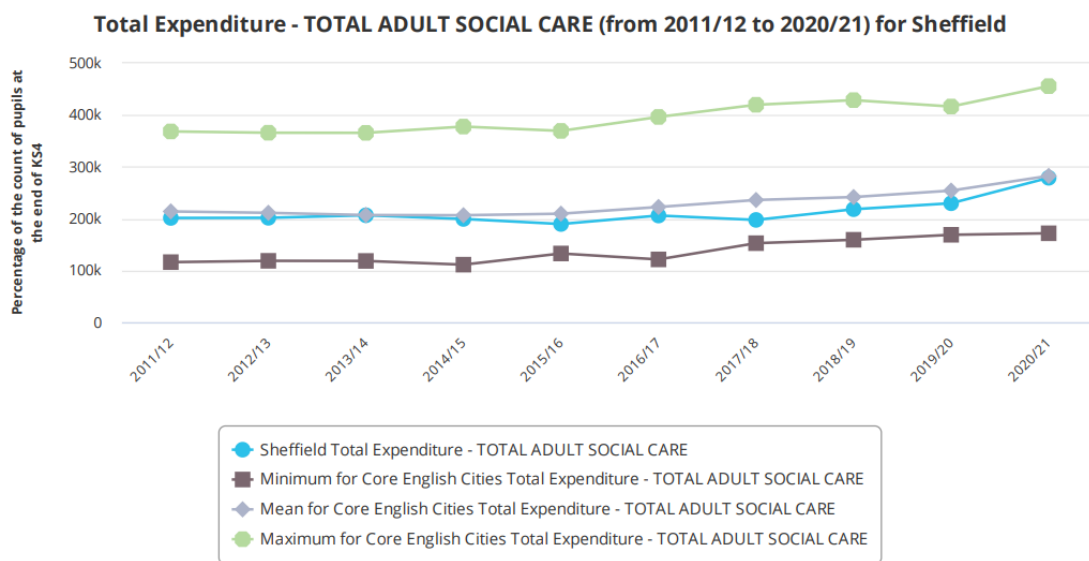
Table B – Expenditure (Data Source LGA Inform)					
2020/2021 Expenditure	Sheffield	Core Cities Average	CIPFA Group Average	Y&H Average	England Average
Total Expenditure Adult Social Care (£000)	278,849	282,564	180,146	170,174	175,998
Gross expenditure (£000)	241,592	230,577	141,077	140,682	141,371
Gross current expenditure on adult social care per adult aged 18 and over	511.21	510.19	472.59	475.24	480.13
Net current expenditure - adult Social Care (RS)	213,145	203,258	122,261	119,700	121,151
Employee Expenditure	43,223	44,094	27,616	28,364	25,990
% Employee Increase over last 5 years	8.8%	9%	13%	12%	16%

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Running Costs Expenditure	235,626	238,470	152,530	141,810	150,008
% Running Costs Increase over last 5 years	29%	23%	26%	22%	23%

- The expenditure information highlights that Sheffield has a close alignment with Core Cities. It highlights that employee costs have increased on a comparable level but running costs have increased at a significantly higher rate than all comparator authorities.

2.3 TRAJECTORY OF TOTAL EXPENDITURE



Source:
Department for Levelling Up, Housing & Communities

- The review of total expenditure over last 10 years shows that Sheffield Adult Social Care has been closely aligned to the mean for the Core Cities.
- There was a 26% increase in expenditure between 2019 – 2021, which could be explained due to the pandemic. However, other authorities didn't increase at same rate which is where further work has been undertaken to understand expenditure per care group set out in section 3.

3 BENCHMARKING INFORMATION – OLDER ADULTS

3.1 Support for Older People

3.1.1 People receiving long term support at the end of 20/21 per 100,000 65+ population

Table D – Comparison of Long Term Support

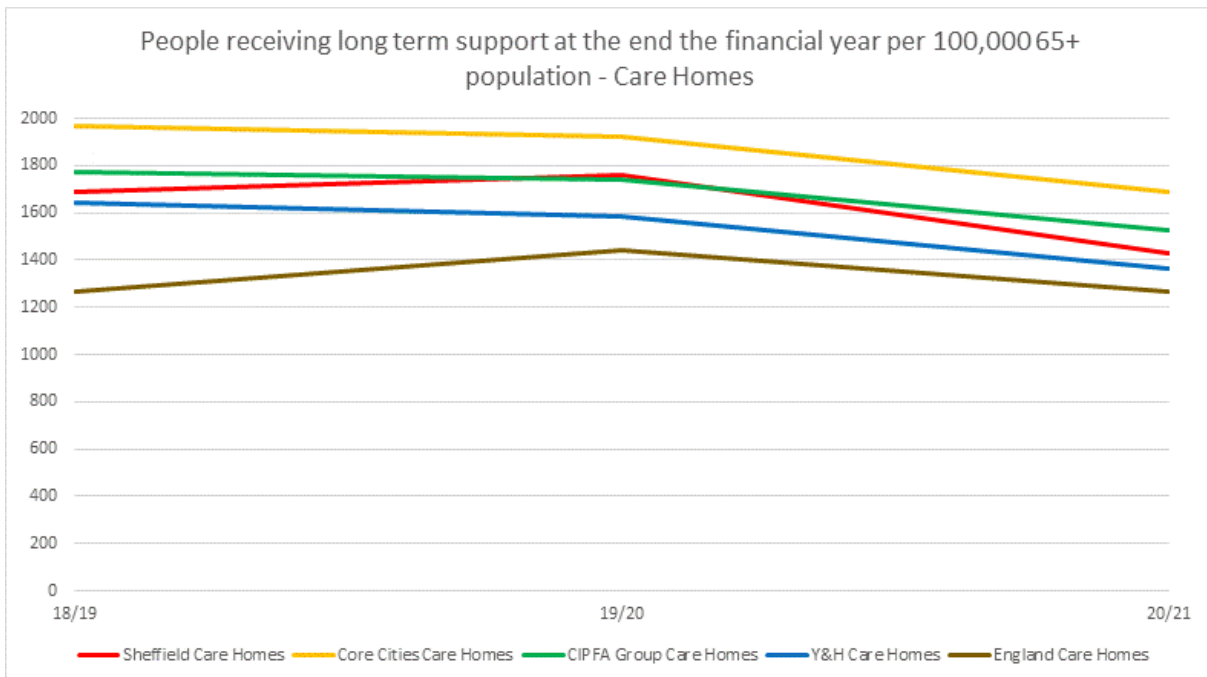
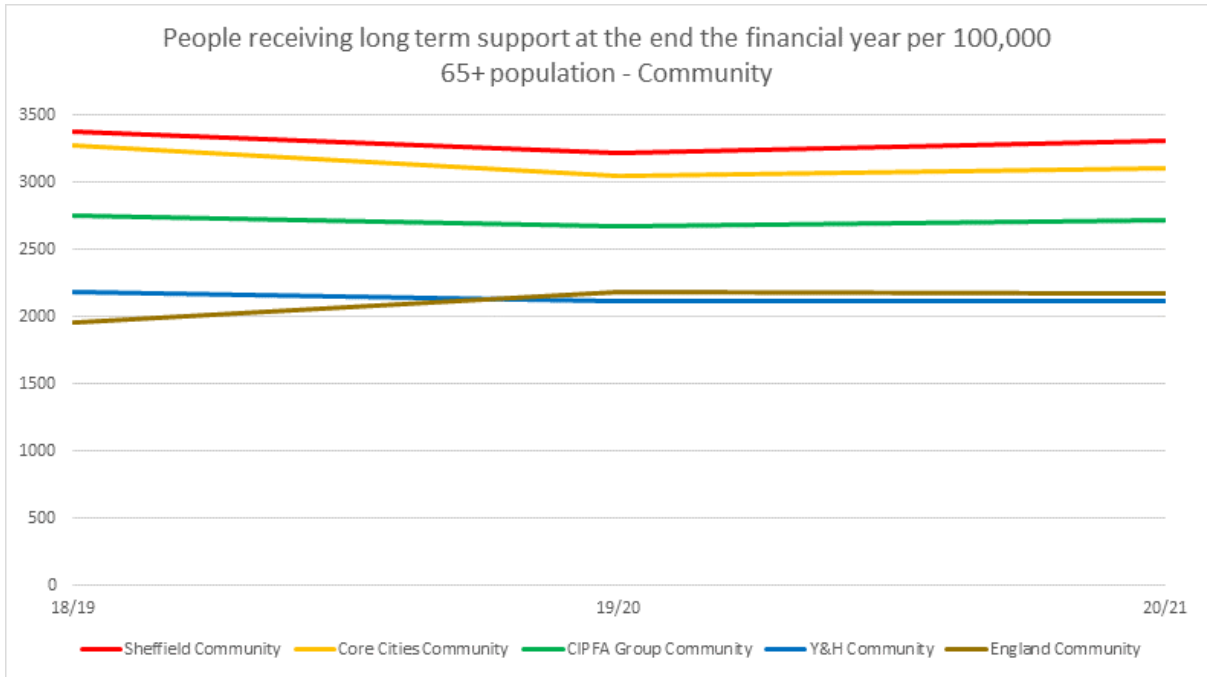
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Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	475	601	439	266	388
Residential Care	955	1088	1089	1098	881
Community	3310	3103	2717	2109	2171
Total	4741	4792	4245	3473	3440

- Sheffield broadly supports same volume of people as Core Cities, which is the main comparator.
- There are more people supported through homecare than in residential care, which would indicate a greater shift towards community-based support and independent living.

3.1.2 Trajectory of People Receiving Long Term Support (OP)

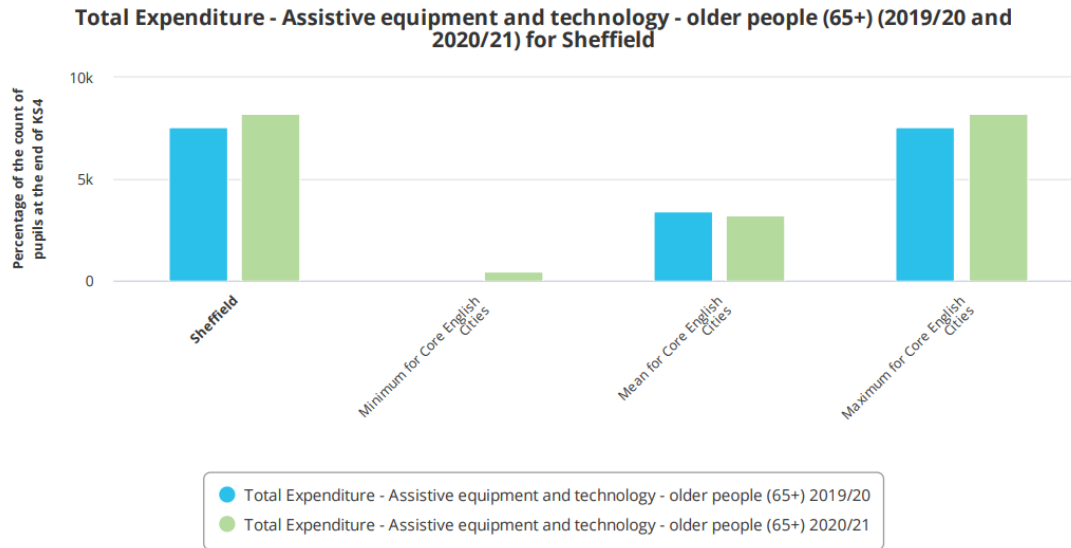
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- Sheffield continues to support more older people in the community than comparators whilst supporting a similar number within care homes. The number supported within care homes reduced nationally during 20/21 due to the COVID pandemic.

3.13 Use of Assistive Technology (OP)

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Source:
Department for Levelling Up, Housing & Communities

- Sheffield spends significantly higher than comparator cities on assistive technology such as equipment to enable people to live more independently but at same time continues to provide more homecare support than comparators cities.

3.3 Use of Resources (OP)

3.3.1 Gross expenditure (long term care £000s) in 20/21 per 100,000 65+ population

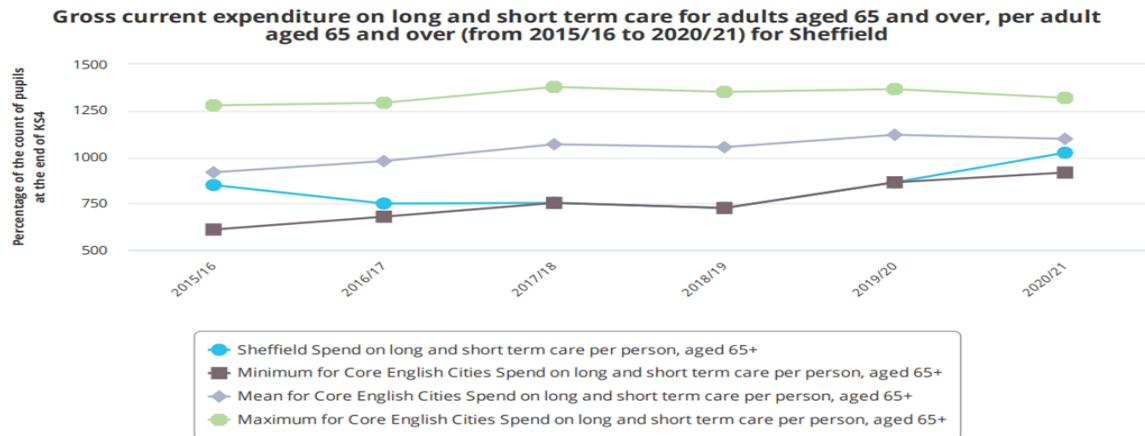
Table E – Gross Expenditure

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	£14,062	£20,911	£14,689	£9,662	£14,267
Residential Care	£33,865	£33,780	£34,741	£36,235	£31,393
Supported Accommodation	£35	£1,596	£994	£310	£1,099
Community: Supported Living	£6,567	£6,180	£5,154	£4,501	£3,104
Community: Home Care	£32,185	£24,986	£19,843	£18,885	£17,270
Community: Direct Payments	£7,596	£6,747	£4,276	£4,308	£4,787
Community: Other long term care	£1,459	£2,593	£1,900	£1,140	£2,085
Total	£95,770	£96,794	£81,597	£75,041	£74,004

- Sheffield spends significantly more per population than all comparator groups apart from Core Cities. Sheffield spends significantly more on homecare than all comparator groups but remains comparable in relation to spend on residential care.

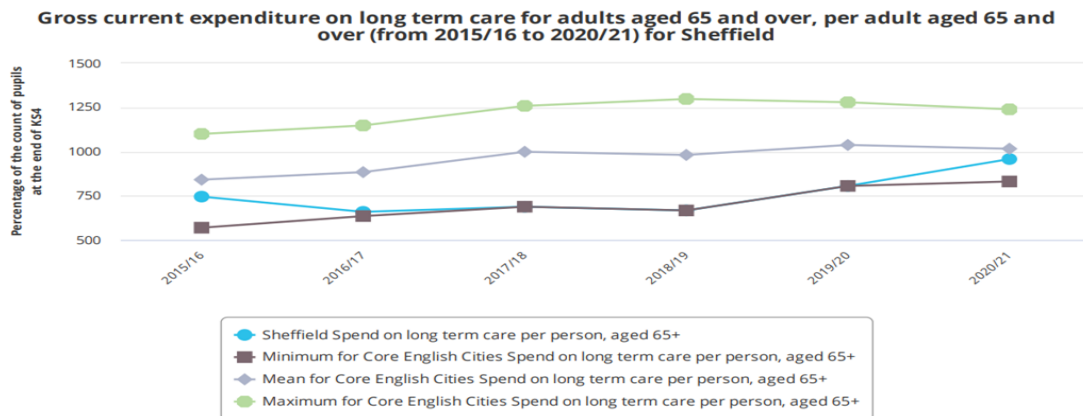
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3.3.3 Trajectory of Gross Expenditure Long and Short Term Care (OP)



Source:
NHS Digital

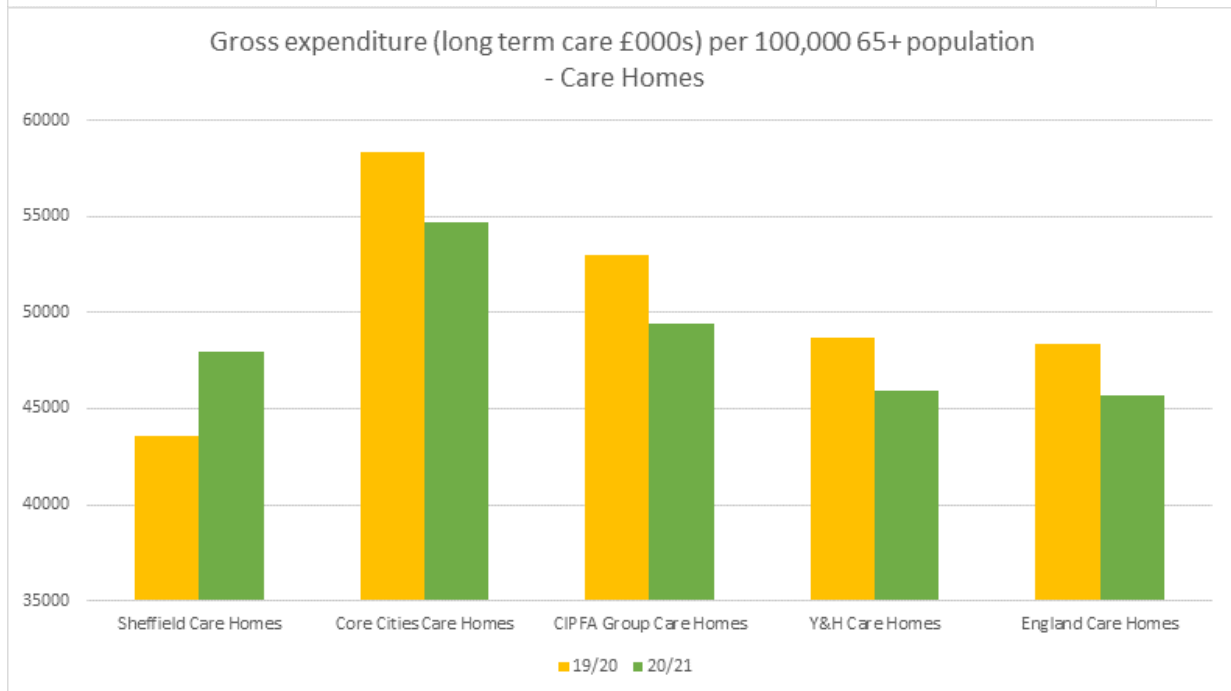
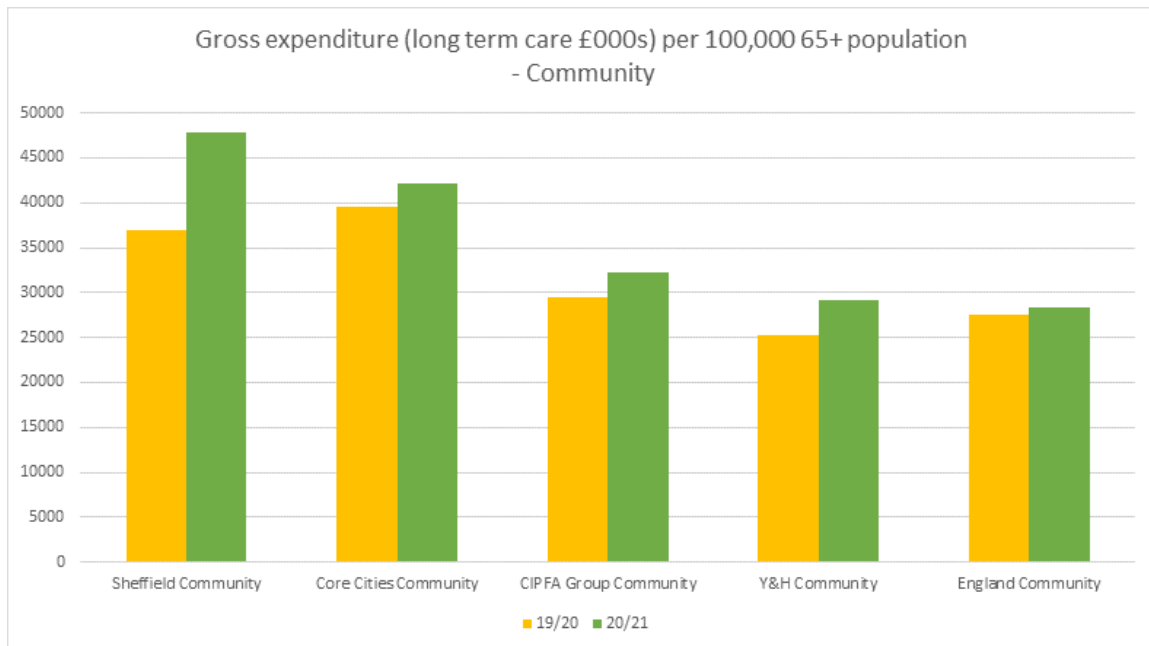
3.3.4 Trajectory of Gross Expenditure Long Term Care (OP)



Source:
NHS Digital

- Sheffield gross expenditure on long term care was consistently below the average for core cities until 2019, where a significant increase in gross expenditure in the provision of long-term care was recorded.

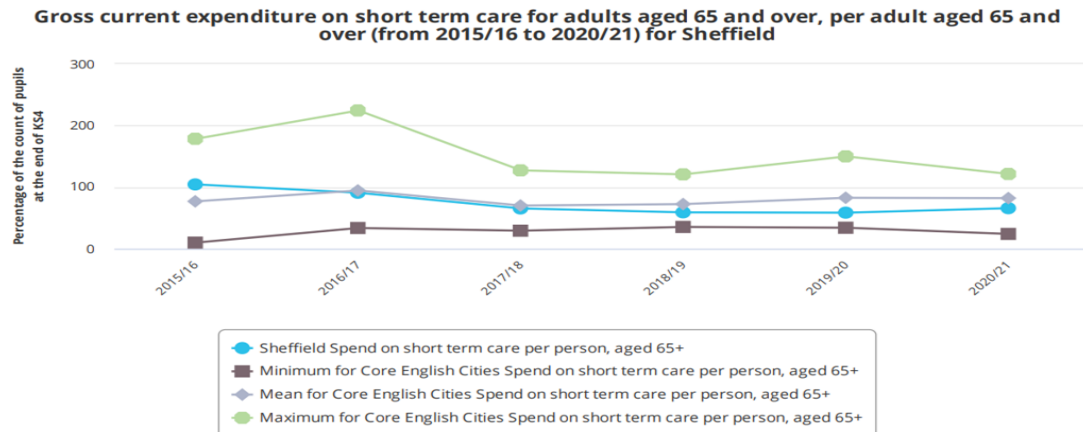
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- Sheffield's spend on supporting people in both community and residential settings increased in 20/21 due to the COVID pandemic, whereas most comparators reduce care home spend.
- However, despite this increase Sheffield's spend in care homes remains lower than core cities and CIPFA groups, but spend in the community setting is now significantly higher than comparators.

3.3.5 Trajectory of Gross Expenditure Short Term Care (OP)

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Source:
NHS Digital

- Sheffield spends lower than core cities on short term care per person for older adults, which is set against higher homecare expenditure than comparators.

3.3.6 Fee Rate Comparisons (OP)

Table F - Homecare average hourly rates

Year	Sheffield	Core Cities	CIPFA	Y&H	England
18/19	£16.00	£15.76	£15.63	£16.86	£16.45
19/20	£16.68	£16.05	£16.05	£17.21	£17.48
20/21	£17.60	£16.83	£17.16	£19.06	£18.44

Table G - Residential Care Home average weekly cost

Year	Sheffield	Core Cities	CIPFA	Y&H	England
20/21	£735	£733	£667	£688	£736

- Sheffield's average care home costs are similar to comparators.
- Homecare hourly rates are lower than regional and national averages, but similar to the Core City and CIPFA comparator groups.

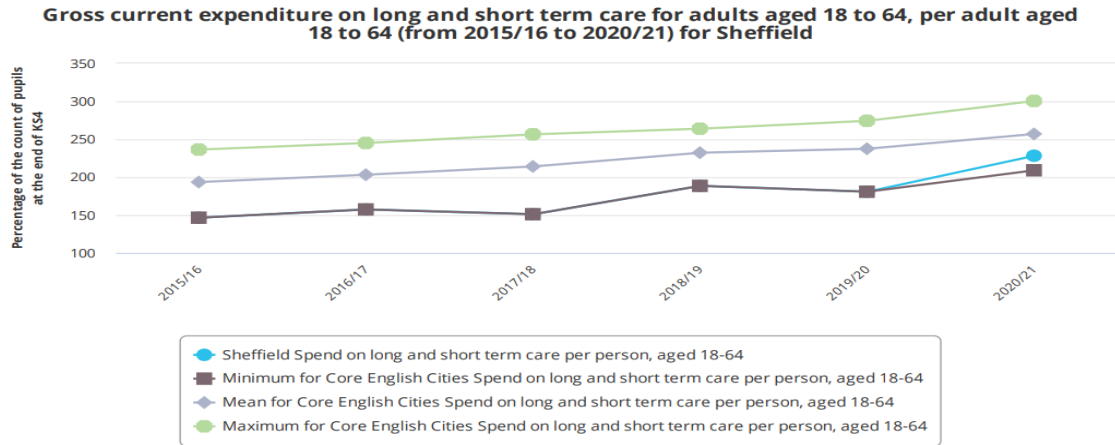
3.4 Analysis and Recommendations (OP)

- Community costs for older people increased significantly during COVID at a higher rate than comparators.
- Reviews of people whose support increased significantly during the pandemic or whose support started during the pandemic should be prioritised, especially for those receiving homecare as Sheffield is spends significantly more on homecare than others.

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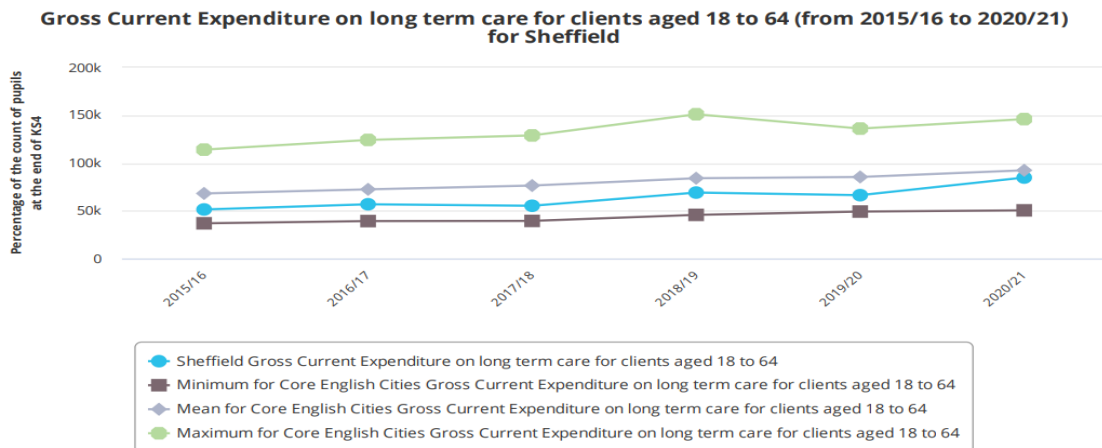
4 BENCHMARKING INFORMATION – WORKING AGE ADULTS

4.1 Gross Expenditure Long and Short-Term Care Aged 18 - 64



Source:
NHS Digital

4.3 Gross Expenditure Long Term Care 18 - 64

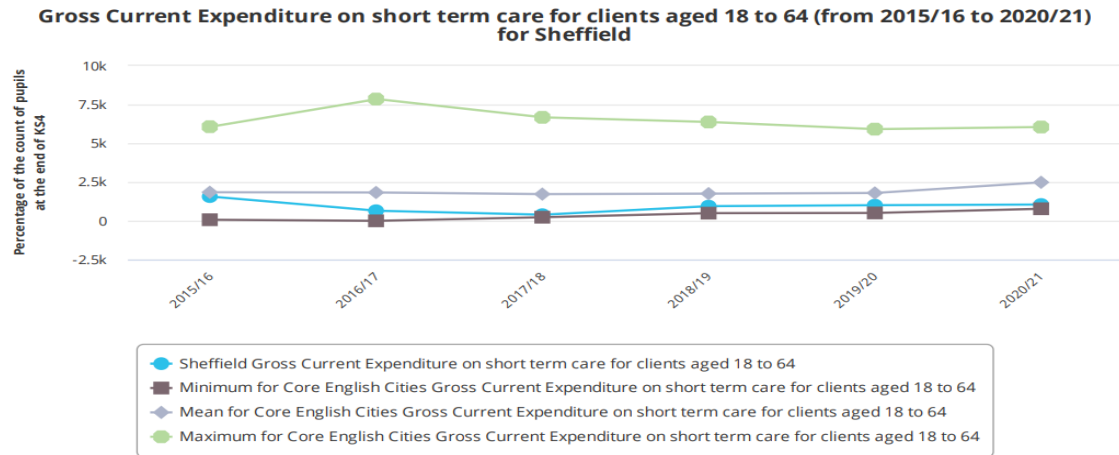


Source:
NHS Digital

- Gross expenditure for long term care was under the average of core cities until 2019, where the expenditure rose, likely as a result of the response to the pandemic.

4.4 Gross Expenditure Short Term Care Aged 18 – 64

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Source:
NHS Digital

- Sheffield spends lower than the average of core cities on short term care for people aged 18 – 64 and this has not increased during the period 2019 to 2020/ 2021.

5 BENCHMARKING INFORMATION - PEOPLE WITH LEARNING DISABILITIES

5.1 Support for Adults with a Learning Disability

5.1.1 People receiving long term support at the end of 20/21 per 100,000 18-64 Population

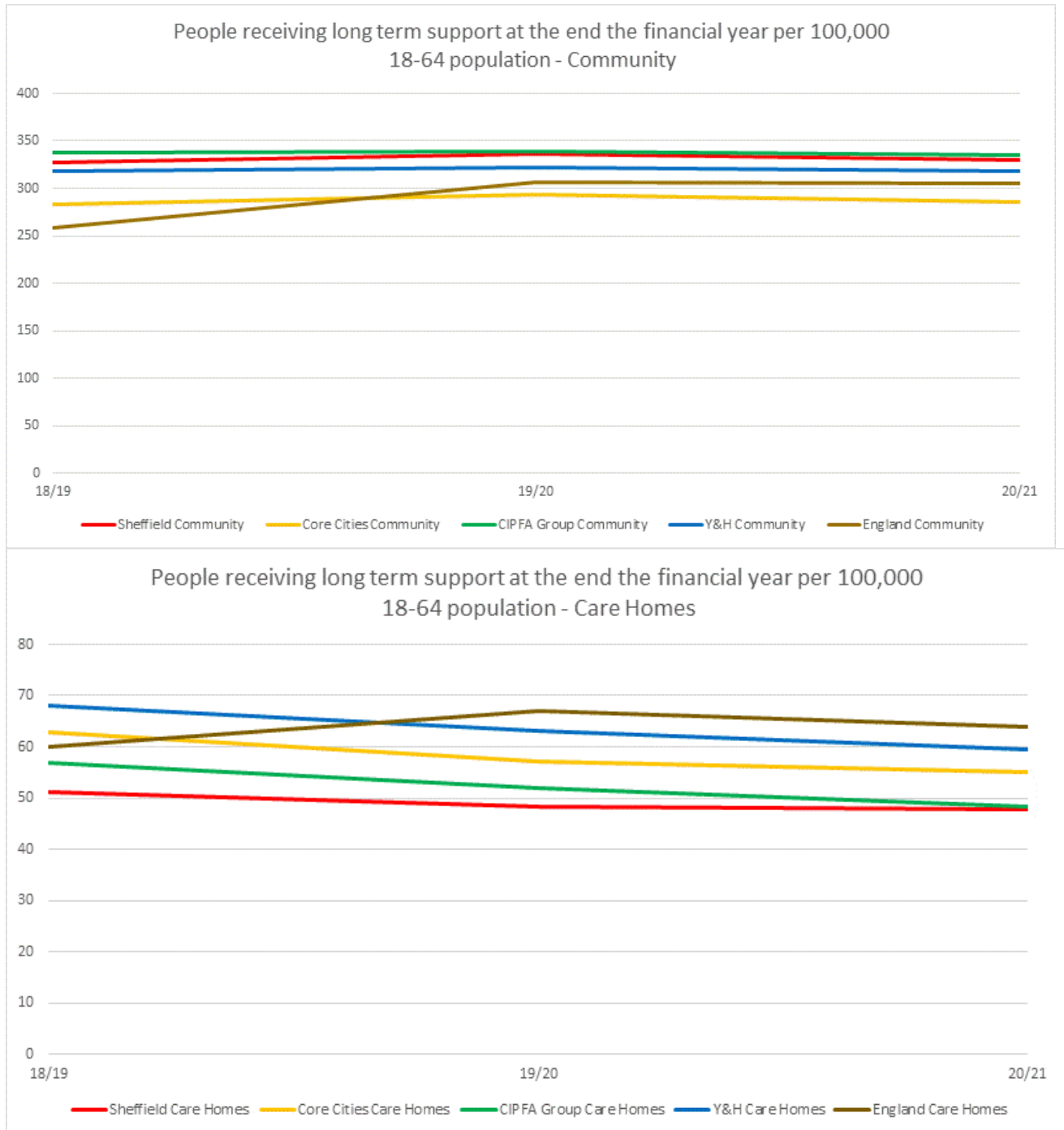
Table G – Support to Adults with a Learning Disability

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	11	5	4	3	3
Residential Care	37	50	44	56	61
Community	330	286	335	318	305
Total	378	341	384	378	369

- Sheffield supports similar numbers of people to comparators but unlike comparators Sheffield has more people living in the community than in residential services which indicates a positive shift towards independent living.

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5.1.2 Trajectory of People with a Learning Disability Receiving Long Term Support



5.2 Use of Resources (LD)

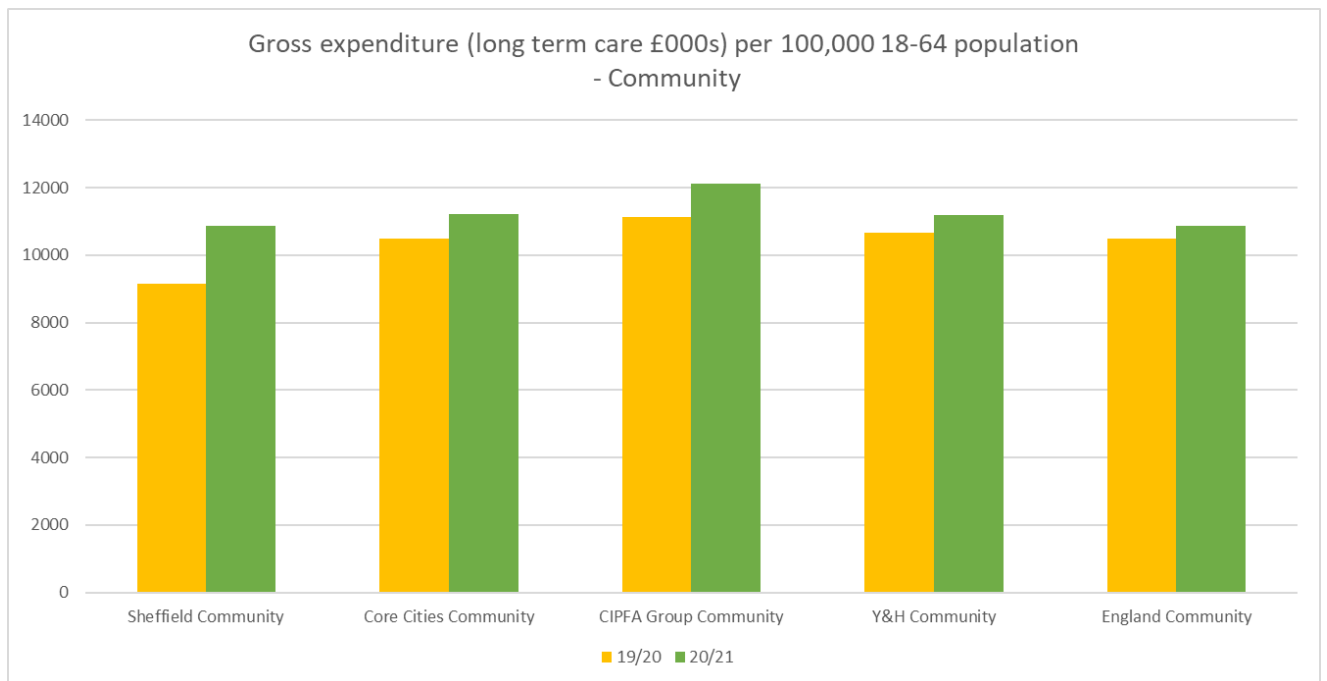
5.2.1 Gross expenditure (long term care £000s) in 20/21 per 100,000 18-64 population

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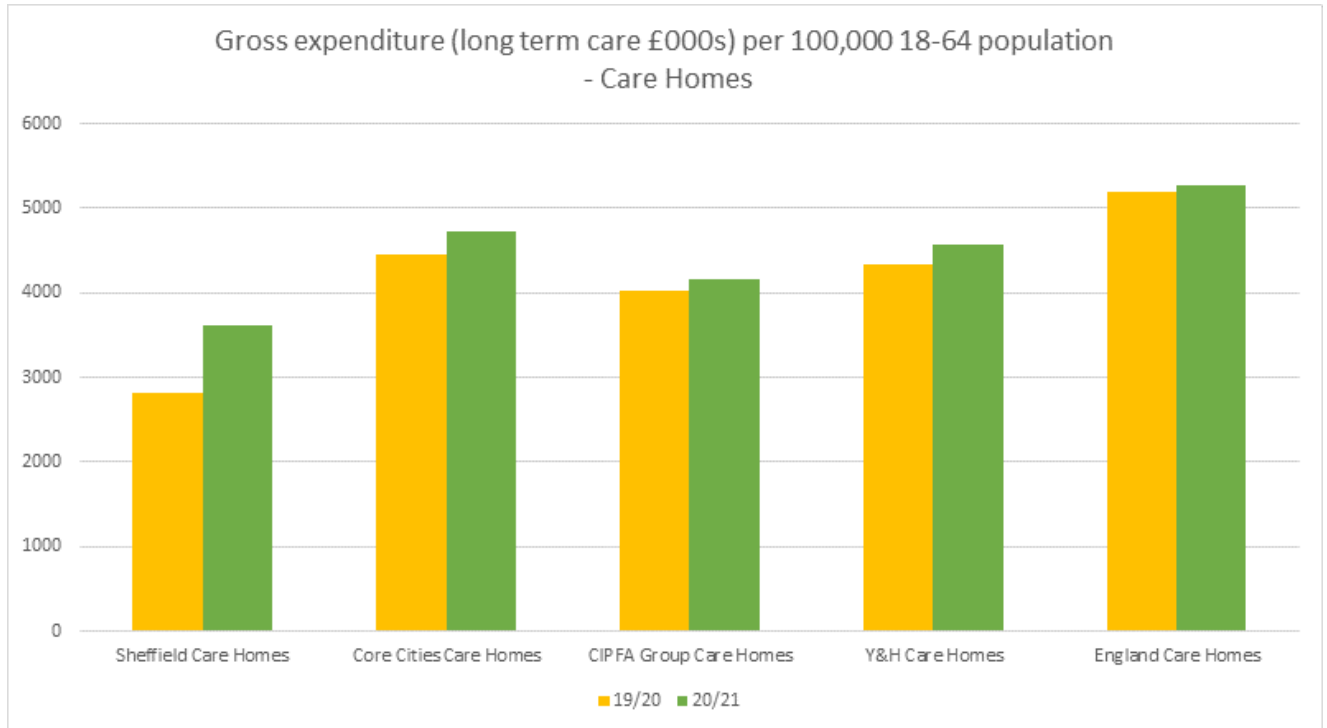
Table H – Gross Expenditure

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	£985	£352	£373	£305	£174
Residential Care	£2,623	£4,380	£3,780	£4,274	£5,105
Supported Accommodation	£73	£1,796	£1,364	£356	£1,031
Community: Supported Living	£5,203	£5,679	£6,577	£5,956	£4,894
Community: Home Care	£1,007	£725	£669	£988	£1,095
Community: Direct Payments	£4,491	£1,548	£2,167	£2,338	£2,174
Community: Other long term care	£81	£1,468	£1,347	£1,539	£1,685
Total	£14,462	£15,948	£16,276	£15,755	£16,158

5.2.2 Trajectory of Gross Expenditure (LD)



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- Sheffield's spend on supporting people in both community and residential settings increased in 20/21 due to the COVID pandemic at a higher rate than comparators. Community spend is now similar to others and care home spend is getting closer to others.

5.2.3 Fee Rate Comparisons (LD)

Table I - Care Home average weekly cost

Year	Sheffield	Core Cities	CIPFA	Y&H	England
20/21	£1,666	£1,565	£1,673	£1,645	£1,677

- Sheffield's average care home costs are similar to comparators.

5.3 Analysis and Recommendations (LD)

- Although community costs for people with a learning disability are similar to comparators, they did increase more than others during the pandemic. Focus is therefore required on this cohort to ensure costs do not continue to rise at this rate.

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6 BENCHMARKING INFORMATION – PEOPLE WITH PHYSICAL DISABILITIES

6.1 Support for Adults with a Physical Disability

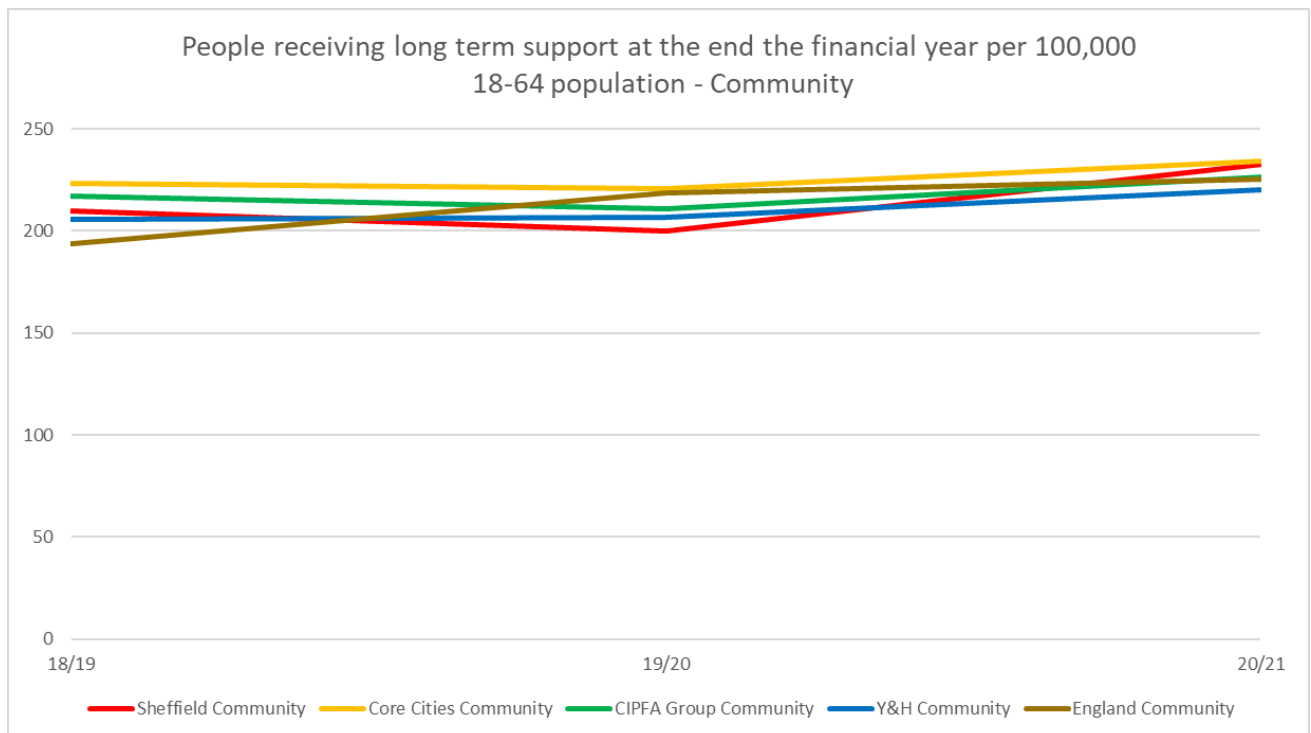
6.1.1 People receiving long term support at the end of 20/21 per 100,000 18-64 Population

Table J – Support to Adults with a Physical Disability

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	9	12	10	8	10
Residential Care	12	17	15	18	16
Community	233	234	226	220	225
Total	254	264	252	246	252

- Sheffield supports a similar number of people to comparators.

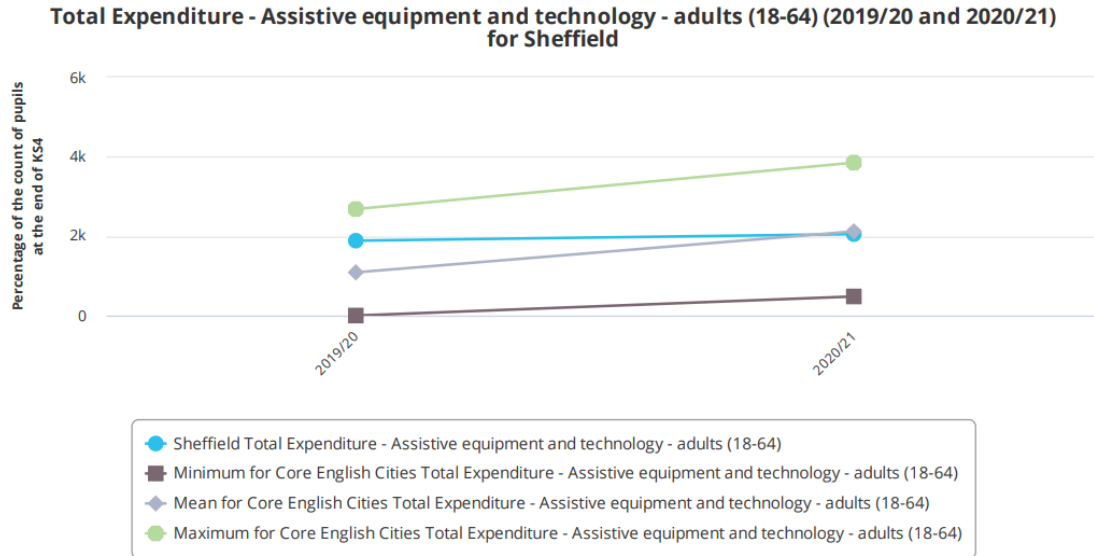
6.1.2 Trajectory of People with a Physical Disability Receiving Long Term Support



- In 19/20, Sheffield supported slightly less people with a physical disability than comparators, but this increased during 20/21 in the community setting.

6.1.3 Use of Assistive Technology (PD)

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Source:
Department for Levelling Up, Housing & Communities

- The benchmarking information highlights that Sheffield's use of assistive technology is broadly similar to the average of Core Cities.

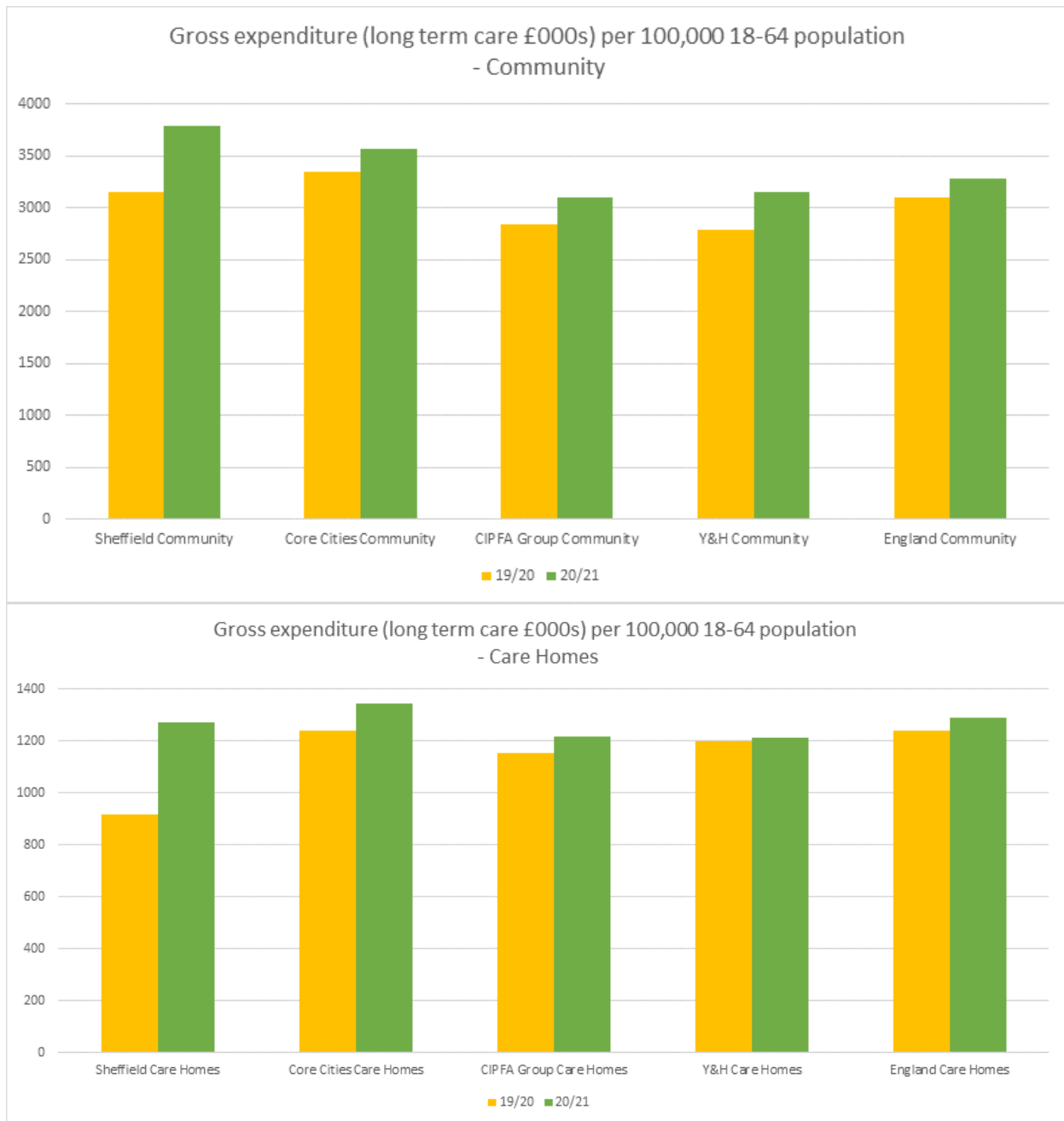
6.2 Use of Resources (PD)

6.2.1 Gross expenditure (long term care £000s) in 20/21 per 100,000 18-64 population

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	£412	£520	£446	£379	£462
Residential Care	£857	£821	£771	£835	£825
Supported Accommodation	£4	£191	£151	£12	£106
Community: Supported Living	£572	£508	£390	£410	£364
Community: Home Care	£1,032	£1,101	£1,094	£1,087	£1,105
Community: Direct Payments	£2,007	£1,566	£1,306	£1,510	£1,509
Community: Other long term care	£168	£204	£152	£126	£197
Total	£5,053	£4,911	£4,310	£4,359	£4,568

6.2.3 Trajectory of Gross Expenditure (PD)

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- Sheffield's spend on supporting people in both community and residential settings increased in 20/21 due to the COVID pandemic. Community spend is now higher than comparators and care home spend is now similar to others.

6.2.4 Fee Rate Comparisons (PD)

Care Home average weekly cost

Year	Sheffield	Core Cities	CIPFA	Y&H	England
20/21	£1,226	£1,080	£987	£1,035	£1,086

6.3 Analysis and Recommendations (PD)

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- Community costs for people with a physical disability increased significantly during COVID at a higher rate than comparators and Sheffield spends more than others. Reviews of people whose packages increased significantly during the pandemic or whose support started during the pandemic should be prioritised, especially for those receiving direct payments, as Sheffield spends significantly more on direct payments than others.

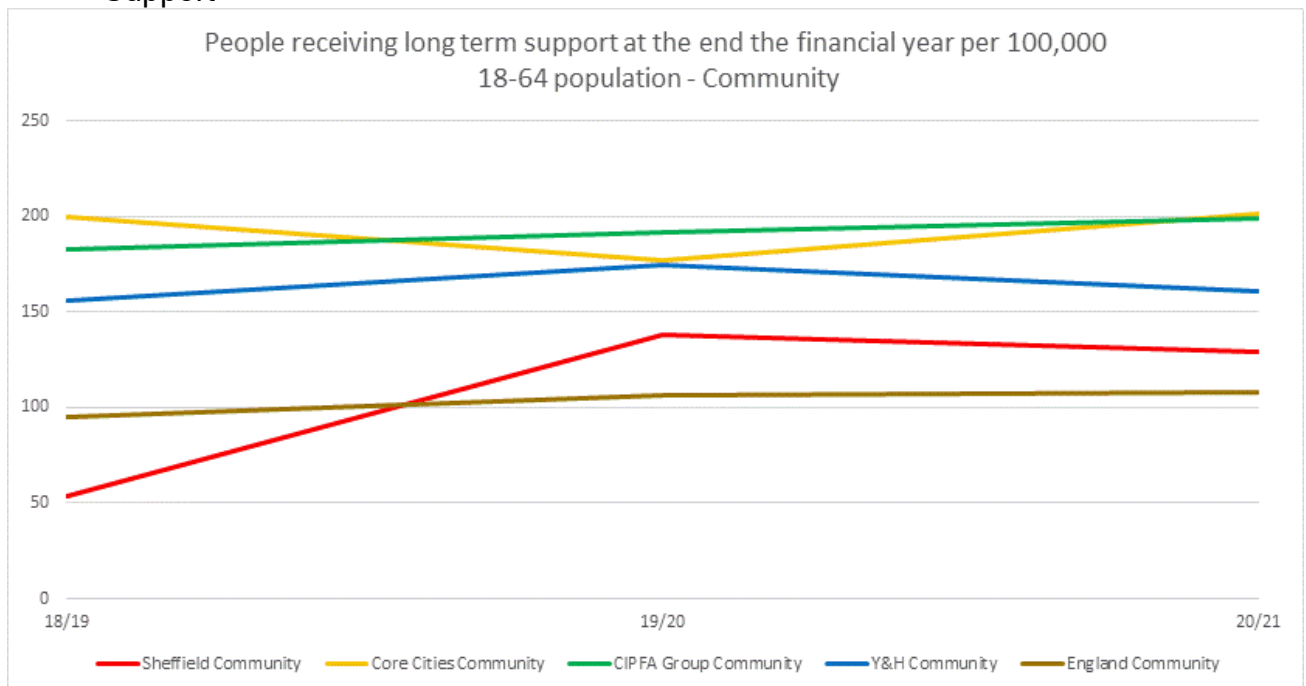
7 BENCHMARKING INFORMATION – PEOPLE EXPERIENCING MENTAL ILL HEALTH

7.1 Support for Adults Experiencing Mental ill Health

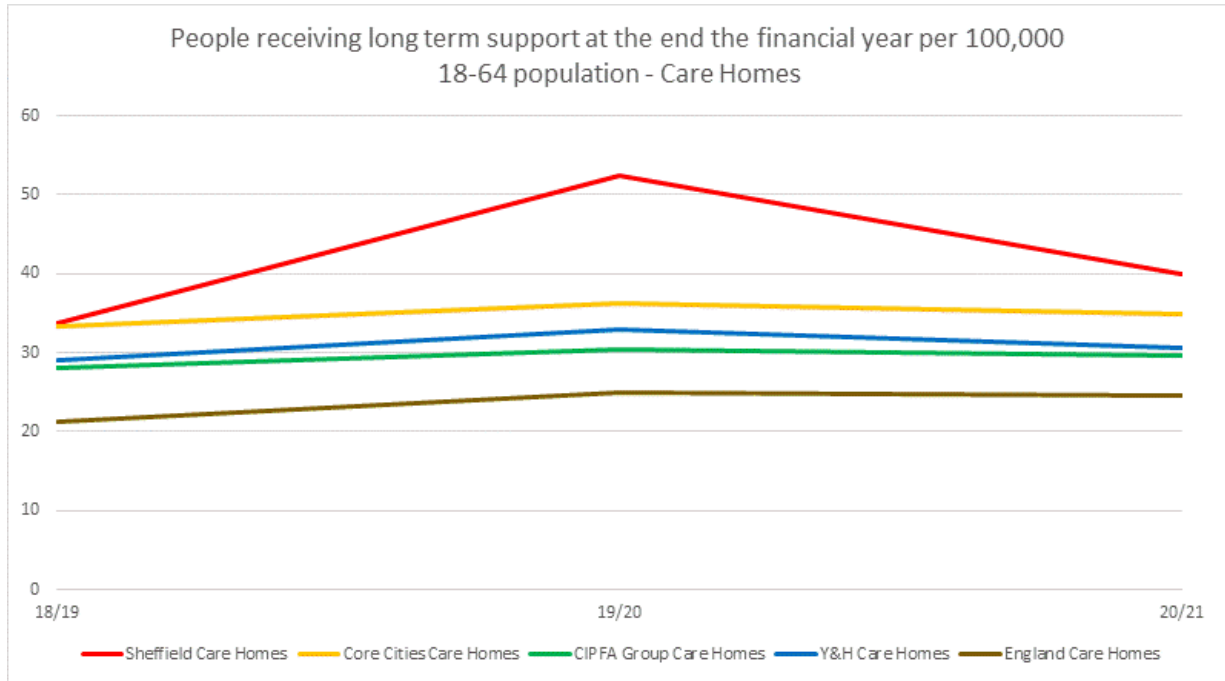
7.1.1 People receiving long term support at the end of 20/21 per 100,000 18-64 Population

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	7	10	9	5	4
Residential Care	33	25	21	25	20
Community	129	201	199	161	108
Total	169	236	229	192	133

7.1.2 Trajectory of People Experiencing Mental ill Health Receiving Long Term Support



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7.2 Use of Resources (MH)

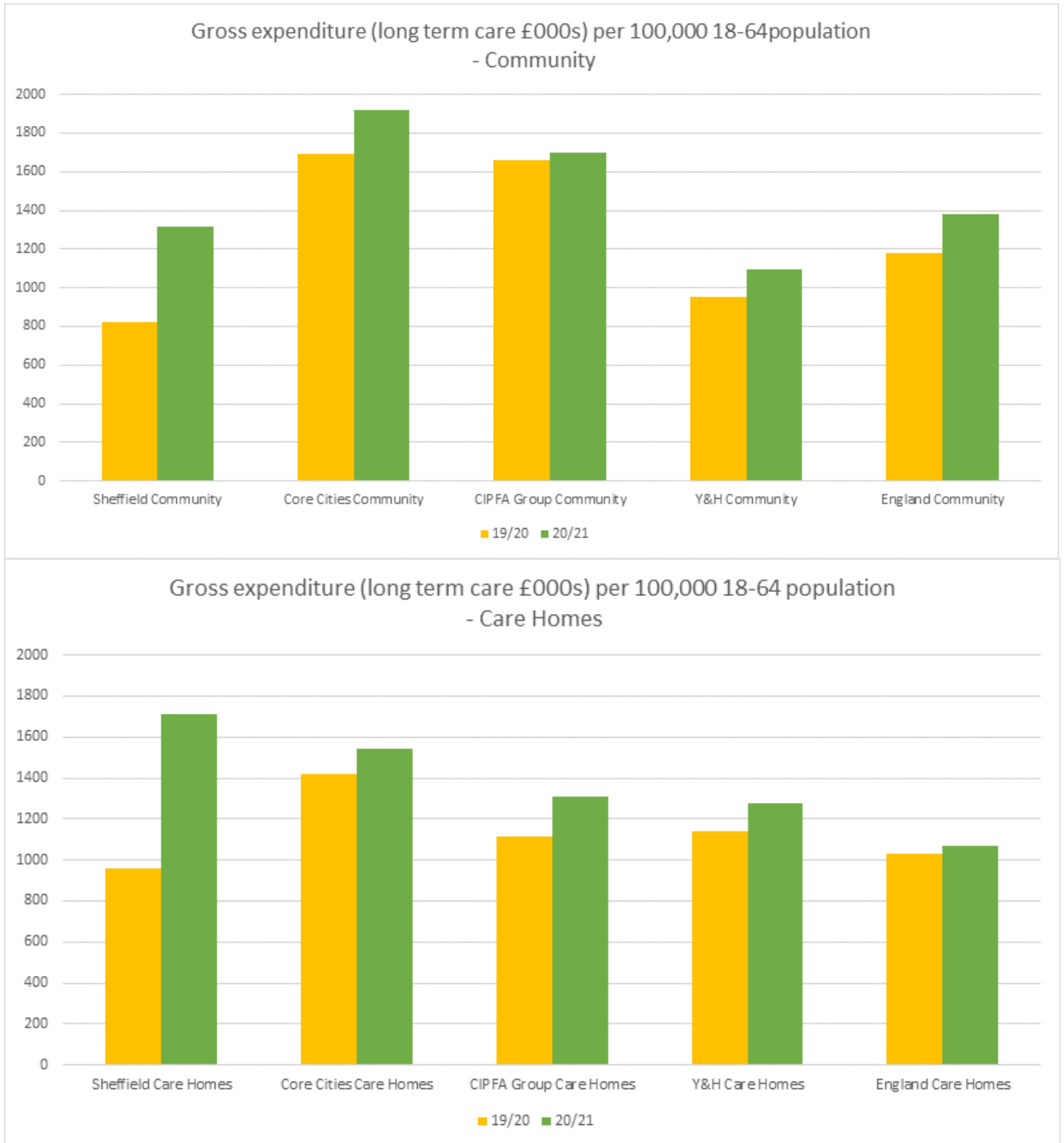
7.2.1 Gross expenditure (long term care £000s) in 20/21 per 100,000 18-64 population

Service	Sheffield	Core Cities	CIPFA Group	Y&H	England
Nursing Care	£312	£491	£390	£250	£210
Residential Care	£1,398	£1,053	£918	£1,027	£857
Supported Accommodation	£1	£445	£368	£22	£229
Community: Supported Living	£176	£715	£628	£399	£545
Community: Home Care	£66	£242	£274	£252	£224
Community: Direct Payments	£743	£224	£259	£264	£189
Community: Other long term care	£331	£293	£171	£157	£192
Total	£3,028	£3,462	£3,007	£2,371	£2,446

- Sheffield spends more than comparators on residential care.
- Sheffield's spend on direct payments is also higher than comparators, but the low spend on home care and supported living indicates this may relate to purchasing method rather than service provision.

7.2.2 Trajectory of Gross Expenditure (MH)

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7.2.3 Fee Rate Comparisons (MH)

Care Home average weekly cost

Year	Sheffield	Core Cities	CIPFA	Y&H	England
20/21	£1,017	£925	£1,056	£971	£998

7.3 Analysis and Recommendations (MH)

- Mental health support costs for care homes are higher than comparators after increasing significantly during 20/21.